

How Colonial Prepares for Emergencies

Colonial Pipeline Company

Focused on Prevention, but Ready to Respond

Colonial Pipeline's proactive maintenance and integrity management programs are designed to minimize the risk of a pipeline event that could threaten the environment or nearby communities. But, for as much as Colonial is focused on prevention, the Company is also prepared to respond, should a pipeline incident occur.

Detailed Emergency Response Plans

Colonial is required by law to develop and maintain Emergency Response Plans. These plans are comprehensive in nature and provide detailed procedures to guide emergency actions, notifications and communications in the event of a pipeline incident.

Trained & Qualified Employees & Contractors

Colonial employees are trained to respond to an emergency event. The company's spill management team requalifies each year by attending OSHA-required hazardous waste and emergency response (HAZWOPER) training. Responders also receive position-specific training to prepare them for their role in an emergency. To augment Colonial personnel, Colonial contracts with Oil Spill Removal Organizations (OSROS). This contract workforce consists of highly-skilled personnel, certified by the Coast Guard to respond to pipeline emergencies.

Partnerships with Local Responders

To be effective, pipeline emergencies must be managed cooperatively with local responders and public officials. With that in mind, Colonial meets with local

fire departments, law enforcement and emergency management as part of its Emergency Responder Liaison Program. These meetings bring together community responders and Colonial operations personnel to discuss pipeline assets in the community and to help identify risks, hazards, gaps and capabilities. This gives all parties a chance to discuss "what ifs" in advance of a potential incident. The Company also helps to fill gaps identified during these meetings by sponsoring training or purchasing critical equipment such as fire suppression foam, hose, or air monitoring equipment for local responders.

Emergency Response Drills

Colonial conducts emergency drills to practice response strategies and improve the effectiveness of its emergency response. These drills may consist of "table-top" exercises, both in-house and with local jurisdictions. They may also include a full exercise in which all affected parties respond as if it were an actual pipeline emergency. An unannounced drill is conducted annually to fully test the Company's effectiveness in managing an emergency situation, mobilizing resources (both personnel and equipment), working with local emergency responders, and meeting regulatory requirements. Post-drill critiques are routinely conducted with all involved groups to improve response performance.

Colonial follows the National Incident Management System (NIMS) incident command structure when responding to emergencies. NIMS is a systematic, proactive approach that assists government agencies, non-governmental organizations, and the private sector in working together to seamlessly "manage incidents involving all threats and hazards—regardless of cause, size, location, or complexity—in order to reduce loss of life, property and harm to the environment." □

